

FOREST PARK

Cemetery & Crematorium Newsletter

No: 1

Empathy, care & understanding

2017

Dear Reader,

Thank you for taking the time to read our 2017 newsletter. Firstly, I would like to take this opportunity to extend a wholehearted thank you to all of you for your continued help and support during 2017, and also to express once again, our unwavering dedication to providing the highest standard of care to the bereaved.

It is always a humbling experience to think that so many of you have placed your confidence and faith in us since we opened in 2005, and as we approach our 15,000th cremation at the site, we invite you all to offer your feedback so that we may work with you to improve our service further. Thank you.

Jon Kreffer (Manager)

DATES FOR THE DIARY

PUBLIC OPEN DAY

Sunday 22nd October 10:00-12:00

FUNERAL DIRECTOR FORUM

Wednesday 15th November 18:00-20:00

CHRISTMAS REMEMBRANCE SERVICE

Wednesday 6th December 18:00—19:30

PUBLIC OPEN DAY

On Sunday 22nd October at 10:00am, we will be holding our first public open day. This will provide our mourners with an opportunity to ask any questions regarding the cremation process, as well as a tour behind-the-scenes for those that so wish. This is welcome to all, and we look forward to seeing you there for a cup of tea and a chat.

FUNERAL DIRECTOR FORUM

This will be held on Wednesday 15th November from 6.00pm,. We are also inviting Funeral Arrangers to join us prior to the meeting at 5.30pm for a tour of the Crematorium. This will offer an opportunity for any queries regarding our service or suggestions as to how we might improve.

We would be grateful if you could advise us on whether you will or will not be attending as soon as possible.

CHRISTMAS REMEMBRANCE SERVICE

As ever, we will be hosting our popular Christmas Remembrance Service, this year on Wednesday 6th December from 6:00pm. You are warmly invited to attend so that you may join us for a carol and cake at this very poignant time of year. We recommend that if you require seating, that you arrive in good time before the service.

YOUR FEEDBACK

We relish the opportunity to hear your feedback on our service. Feedback forms can be found in our waiting room and book of remembrance area, or can be sent directly if you would prefer to contact our office. Your comments can also be sent via our website or Facebook page.

AFTER A SERVICE

Forest Park provides a wide range of memorial options so that our mourners can suitably commemorate their loved ones. These include living memorials such as trees and family gardens and contemporary memorials such as tablets and mini graves made from granite or marble. Ashes can even be placed in to jewellery that serves as a lasting memento.

When you feel the time is right, please contact us directly so that we may book you an appointment to discuss these options, or to supply you with a brochure.



VISUAL TRIBUTES

In addition to music, Wesley Media also provide us with audio visual recordings such as Webcasts, DVD's & CD's. However as each tribute is unique, we do require a minimum of 48 working hours' notice for ordering this service. This can provide an excellent service for families unable to attend the Crematorium on the day.

BOOK OF REMEMBRANCE

Placing the name of your loved one in to our Book of Remembrance is a traditional and dignified gesture that allows their memory to live on forever. Their names can also be accompanied with your own personal message of dedication, as well as the opportunity to personalise the entry with an hand-painted emblem or design.

SUMMER SERVICE



In July, Forest Park held their maiden summer service. We had no idea how many people might attend, but we were happy to find that approximately 50 people attended the service. It was a quiet, intimate affair that offered another chance for our local mourners to pay their respects to their dearly departed. The service included light, non-religious music and poems, and we were pleased to receive lots of positive feedback from our guests.

Susan was once again on hand to offer our guests an array of her homemade cakes after the service and it was a great opportunity for the Forest Park staff to chat and interact with our guests. We will certainly be holding a summer service next year as we look to engage even more with our local community over the coming years.

